

*We are*  
**AIKEN REGIONAL**



# COMMUNITY | 20 PROFILE | 24

 **AIKEN** Regional  
Medical Centers®

## FROM THE CEO

At Aiken Regional Medical Centers, our top priority is patient safety, and the past twelve months were no exception. This year, our hospital was named a 2024-2025 *U.S. News & World Report* High Performing Hospital for Heart Attack and Heart Failure, and received an "A" Grade in the Fall 2023 by Leapfrog Hospital Safety Grade.

Our team is committed to continuing to serve our community while delivering high quality, nationally ranked patient care. We remain dedicated to enhancing the quality of care and improving the access for healthcare services delivered to our community. This is demonstrated by the launch of our first freestanding emergency department in 2022, which celebrated high volume and ratings in its first year. Located in North Augusta, ER at Sweetwater is committed to providing accessible, full-service emergency care 24/7.

Additionally, I am continually inspired by our extraordinary team that strives to deliver safe, high-quality care with each patient they encounter and in everything they do. In 2023, Aiken Regional was awarded four Certified Zero Harm Awards by the South Carolina Hospital Association (SCHA). These awards recognize units with an extraordinary commitment to quality of care who have successfully eliminated some of the most common medical errors in healthcare today to include surgical site infection (SSI) and central line bloodstream infection (CLABSI), and were recognized in the areas of:

- SSI Abdominal Hysterectomy
- CLABSI: Acute Medical and Oncology Unit
- CLABSI: Cardiac Unit
- CLABSI: Orthopedic and Stroke Unit

At Aiken Regional, we are profoundly grateful to our community for another year of exceptional growth. We remain dedicated to enhancing the quality of care delivered to our community and continue to be the hospital of choice for our patients, their family, our team and our community. Thank you for allowing us to serve you and your loved ones.



**Matthew Merrifield**  
Chief Executive Officer

## AIKEN REGIONAL BOOSTS LOCAL ECONOMY IN 2023

Aiken Regional Medical Centers is proud to contribute to the health and well-being of the community, both in health and the economy.



<b>Employees</b>	<b>1,240</b>
<b>Physicians</b>	<b>383</b>
<b>Volunteers</b>	<b>46</b>



<b>Bed Count</b>	<b>273</b>
<b>Admissions</b>	<b>12,151</b>
<b>ER Visits</b>	<b>66,405</b>
<b>Deliveries</b>	<b>1,089</b>
<b>Surgeries</b>	<b>10,183</b>

# ABOUT AIKEN REGIONAL MEDICAL CENTERS

Our 273 licensed-bed acute care hospital has served Aiken and its surrounding counties since 1917. Aiken Regional Medical Centers is operated by a subsidiary of Universal Health Services, Inc. (UHS) headquartered in King of Prussia, Pennsylvania, one of the nation’s largest and most respected providers of hospital and healthcare services. Aiken Regional Medical Centers is accredited by The Joint Commission and licensed by the State of South Carolina.

## COMPREHENSIVE HEALTHCARE SERVICES\*

- Aurora Pavilion Behavioral Health Services
- Cancer Care Institute of Carolina
- Cardiovascular Institute of Carolina
- Emergency Medicine
- ER at Sweetwater
- Hitchcock Rehabilitation Services
- The Neuroscience Center
- Occupational Health & Wellness
- Orthopedics
- Palmetto Pediatric Center
- Primary Care Continuity Clinics
- Southside Imaging Center
- Surgery Center of Aiken
- Women’s Breast Health & Imaging Center
- Women’s LifeCare Center
- Wound Healing Institute of Carolina

*\*Subject to change.*

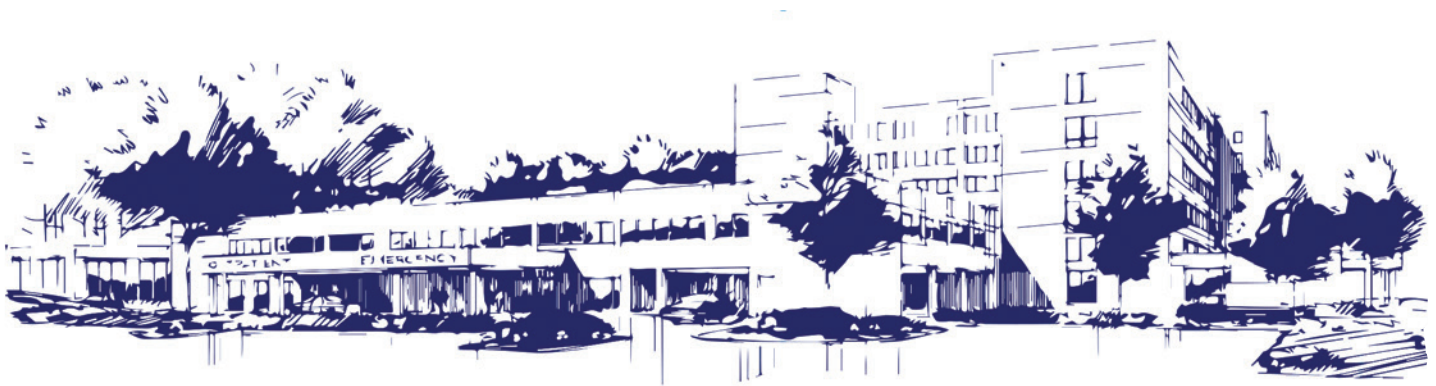
	\$
Salaries, Wages & Benefits	\$100.1M
Capital Investment	\$6.6M
Uncompensated Care	\$79.5M
State/Local Taxes	\$5.8M

# ACCREDITATIONS AND AWARDS

- “A” Grade in the Fall 2023 Leapfrog Hospital Safety Grade
- da Vinci® Super User Status for robotic surgeries from Intuitive
- Certified Zero Harm Awards for 2023 by the South Carolina Hospital Association – SSI Abdominal Hysterectomy, CLABSI Cardiac Unit, CLABSI Acute Medical and Oncology Unit, CLABSI Orthopedic and Stroke Unit
- Designated a Blue Distinction® Center for Maternity Care from Blue Cross® of South Carolina
- Recognized by Hologic® as a Pink Ribbon Facility
- Wound Healing Institute of Carolina Recognized with Center of Distinction Award from Healogics®
- Wound Healing Institute of Carolina Recognized with Robert A. Warriner, III Center of Excellence from Healogics®







**COMMITTED TO QUALITY. ROOTED IN COMMUNITY.**



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Physicians are on the medical staff of Aiken Regional Medical Centers, but, with limited exceptions, are independent practitioners who are not employees or agents of Aiken Regional Medical Centers. The hospital shall not be liable for actions or treatments provided by physicians. For language assistance, disability accommodations and the nondiscrimination notice, visit our website. 242089713-2189502 8/24